

Case study - Anelka

Background	<p>Anelka is a 31 year old woman who has just moved into a house with 3 other women. She has learning disabilities and tries to be as independent as possible. She needs some help at times from support workers. She likes to be very clean and smart.</p> <p>One member of the support team, Annie, insists that Anelka maintains her independence to the extent that she will never make food or drinks for her even though she will offer to do this for the other tenants and members of the support team. She tells Anelka that she can make her own. Anelka does this without complaint but she finds it distressing. She often goes to her own room to get out of the way of Annie. Annie's colleagues have noticed her behaviour and are becoming concerned.</p>
What type(s) of abuse may have taken place?	
What are the factors that indicate this?	
What actions might be taken?	
By whom might these actions be taken?	

Comment	
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Case study – Suggested response

Background	<p>Anelka is a 31 year old woman who has just moved into a house with 3 other women. She has learning disabilities and tries to be as independent as possible. She needs some help at times from support workers. She likes to be very clean and smart.</p> <p>One member of the support team, Annie, insists that Anelka maintains her independence to the extent that she will never make food or drinks for her even though she will offer to do this for the other tenants and members of the support team. She tells Anelka that she can make her own. Anelka does this without complaint but she finds it distressing. She often goes to her own room to get out of the way of Annie. Annie's colleagues have noticed her behaviour and are becoming concerned.</p>
What type(s) of abuse may have taken place?	<p>Psychological. Neglect.</p>
What are the factors that indicate this?	<p>Annie discriminates against Anelka by refusing to make her any food and drink despite offering to do this for everyone else.</p>
What actions might be taken?	<p>Anelka might complain about Annie either directly or through her family/friends. Annie's colleagues could report the problem to the manager. Annie's manager will discuss the situation in Annie's supervision.</p>

By whom might these actions be taken?	<p>Anelka might complain. Anelka's family or friends might complain. Annie's colleagues might complain. The manager will carry out a supervision session with Annie and point out her role and responsibilities towards Anelka. She may recommend further training and monitor Annie's behaviour. Ultimately, the manager may start the disciplinary process with a verbal warning.</p>
Comment	<p>If this situation continues Anelka's confidence may be seriously undermined and she may lose the independence she has already gained. She might withdraw from the social activities in the household. Annie's manager cannot allow the situation to continue because it is poor practice and detrimental to the well being of the whole household.</p>