

Information about statutory and independent organisations that support the safeguarding of children

| Organisation | Aim and main services provided | Examples of legislation that supports their work |
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| National Health Service [NHS] www.nhs.uk | In recent years, the NHS has changed its way of working to make sure patients' needs come first through development of the services offered by the: <ul style="list-style-type: none"> • strategic Health Authority • NHS Direct • primary Care Trusts • health/social Care Services • mental health Services • NHS hospitals – managed by acute trusts • ambulance services. | Health Act 1999 The Children Act 1989/2004 Human Rights Act 1998 Disability Discrimination Act 1995 (amended 2005) |
| Department for Education and Skills www.dfes.gov.uk | Provides children with an excellent start in education, enabling young people to equip themselves with life and work skills and to encourage adults to achieve their full potential through life-long learning opportunities. Services include: <ul style="list-style-type: none"> • pupil supports • access to life-long learning • curriculum guidance • child and family guidance • home/school transport • psychological and special needs services • professional training and updating. | Education Act 2002, Special Educational Needs and Disability Act 2001 |

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| <p>Social services For example – Lancashire www.lancashire.gov.uk/social-services</p> | <p>The aim is to provide high quality welfare services to all citizens in order to meet social needs through:</p> <ul style="list-style-type: none"> • community services • day care assistance • disability assistance services • counselling and family mediation. | <p>The Children Act 1989 updated 2004 Disability Discrimination Act 1995 (amended 2005) Human Rights Act 1998 Modernising Social Services 1998</p> |
| <p>Local council For example – Lancashire www.lancashire.gov.uk</p> | <p>Provide all local services to meet the needs of the community through the appropriate distribution of government funding. This includes services such as:</p> <ul style="list-style-type: none"> • planning and development • local environment projects • rubbish collection and waste management • helping create local employment • supporting local businesses • library and leisure services. | <p>Anti-social Behaviour Act 2003 Homelessness Act 2002 Tax Credit Act 2002 Housing Act 2004</p> |
| <p>Sure Start www.surestart.gov.uk</p> | <p>Specific government initiative aimed at achieving better care for communities, parents and children through:</p> <ul style="list-style-type: none"> • increasing the availability of childcare places within the community | <p>Early Years Development and Childcare Partnerships/Plans – outline government aims for these projects Care Standards Act 2000 Children Act 1989 updated 2004</p> |
| | <ul style="list-style-type: none"> • improving the health, education and emotional development of young children. • supporting parents as children's primary carers, and encouraging them to achieve greater employment opportunities. <p>They hope to achieve this by providing flexible delivery of services, promoting training opportunities, and respecting and valuing local community options.</p> | |

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| <p>Police www.police.uk/</p> <p>The Criminal Justice Service www.cjsonline.gov.uk</p> <p>Courts www.hmcourts-service.gov.uk</p> | <p>The police establish law and order in the country through:</p> <ul style="list-style-type: none"> • policing policy • investigation and prosecution • the work of the National Criminal Intelligence Service • the Forensic Science Service • Serious Fraud Office • the work of the Crown Prosecution Service and Court Procedures • victim support services. | <p>The Children Act 1989 updated 2004 Anti-social Behaviour Act 2003 Criminal justice and police act 2001 The serious organised crime and police act 2005 Sex Offences Act 2003 Domestic Violence, Crime and Victims Act 2004</p> |
| <p>Samaritans www.samaritans.org.uk</p> | <p>Provides a confidential emotional support service to people who are suicidal or depressed. Aims to promote public awareness of issues relating to depression and suicide. Services include:</p> <ul style="list-style-type: none"> • telephone helpline • e-mail contact • Text service for the hearing-impaired. | <p>Data Protection Act 1998 Human Rights Act 1998 Mental Health Act 1983</p> |
| <p>Salvation Army www.salvationarmy.org.uk</p> | <p>Provides programmes, designed to respond to local need. Works in conjunction with other agencies. Provides services such as:</p> <ul style="list-style-type: none"> • counselling/benefit advice groups • refugee assistance • life-long learning groups. | <p>Human Rights Act 1998 Data Protection Act 1998 The Children Act 1989 updated 2004</p> |
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| <p>National Society for the Prevention of Cruelty to Children [NSPCC] www.nspcc.org.uk</p> | <p>NSPCC's mission is to end cruelty to children and to promote a society in which all children are loved, valued and able to fulfil their full potential. services include:</p> <ul style="list-style-type: none"> • telephone helpline • family support • young people's centres – providing workshops, support workers, advice and counselling • specialist intervention and investigation teams • parenting advice and training • professional advice, training and support for childcare workers • lobbying government. | <p>The Children Act 1989 updated 2004 Care Standards Act 2000 Human Rights Act 1998</p> |
| <p>Kidscape www.kidscape.org.uk</p> | <p>Kidscape is committed to keeping children safe from abuse. It is the first charity in the UK established specifically to prevent bullying and child sexual abuse. Kidscape offers:</p> <ul style="list-style-type: none"> • a helpline | <p>The Children Act 1989 updated 2004 Data Protection Act 1998</p> |
| | <ul style="list-style-type: none"> • booklets, literature, posters, training guides, educational videos on bullying, child protection, and parenting • advice and research • confidence building sessions for children who are bullied or abused. | |

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| Local Refuge www.womensaid.org.uk www.england.shelter.org.uk | The aim is to support women and children who are dealing with domestic violence, and working to empower them and promote their safety within the community by providing: <ul style="list-style-type: none"> • telephone helpline • emergency accommodation/transport • counselling, advice and mediation • childcare programmes • education and support services for women • information on legal issues and benefits • training for professionals working in the field. | Homelessness Act 2002 Care Standards Act 2000 |
| Barnardo's www.barnardos.org.uk | The vision is that the lives of all children and young people should be free from poverty, abuse and discrimination. Their aim is to provide services to help those in the greatest need. These include: <ul style="list-style-type: none"> • adoption and fostering • support for families dealing with abuse, health issues, poverty and disability • day, session and respite care programmes • training and advice for parents and professionals working in the field • advocacy and counselling services. • teenage pregnancy support services. | The Children Act 1989 updated 2004 Care Standards Act 2000 Human Rights Act 1998 |
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| Contact a Family www.cafamily.org.uk | Gives support and advice to parents who have a child that has a disability or one who has a chronic medical condition by: <ul style="list-style-type: none"> • providing information on medical conditions and rare disorders • advice about available support services • respite care and holiday opportunities • advice on appropriate support groups for specific conditions • providing a listening service for distressed parents. | Disability Discrimination Act 1995 (amended 2005) Care Standards Act 2000 |

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| <p>Child Poverty Action Group [CPAG] www.cpag.org.uk</p> | <p>Leading charity campaigning for the abolition of poverty among children and young people in the UK and for the improvement of the lives of low-income families through:</p> <ul style="list-style-type: none"> • raising awareness of the extent, nature and impact of poverty by researching and publishing the latest figures • bringing about positive income policy changes for families with children in poverty by lobbying government • enabling those eligible for benefits and tax credits to have access to their full entitlement. Provides advice and undertakes test cases • helps ensure that families receive the financial support to which they are entitled. | <p>Homelessness Act 2002 Tax Credit Act 2002 Social Security Act 1998 The Children Act 1989 updated 2004</p> |
| <p>Childline www.childline.org.uk</p> | <p>Telephone helpline that aims to provide comfort, advice and protection to the children. It refers those in danger to an agency that offers:</p> <ul style="list-style-type: none"> • 24-hour a day telephone access to trained volunteer counsellors who listen and give advice on a confidential basis | <p>Data Protection Act 1998 The Children Act 1989 updated 2004 Human Rights Act 1998 Disability Discrimination Act 1995 (amended 2005)</p> |
| | <ul style="list-style-type: none"> • provides specially dedicated advisors for children living in care and away from home • operates a text phone service • works with schools to raise awareness of services provided and to set up peer support schemes • provides training and information for staff working with vulnerable children • raises awareness of child welfare issues. | |

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| National Children Homes [NCH] www.nch.org.uk | The organisation was set up to help the UK's most vulnerable children and young people to reach their full potential through: <ul style="list-style-type: none"> • project work with disadvantaged groups such as the homeless, children who have a disability, those at risk from abuse, young offenders and so on • national telephone helpline • training, advice and support for those working with vulnerable children • respite and day care • adoption and foster care projects. | The Children Act 1989 updated 2004 Care Standards Act 2000 Human Rights Act 1998 |
| Parent line Plus www.parentlineplus.org.uk | The aim is to support parents in their role through: <ul style="list-style-type: none"> • telephone helpline • training courses on parenting skills • project work in local communities • providing information on rights and responsibilities • services are available to anyone parenting a child, for example, grandparents and foster parents. | The Children Act 1989 updated 2004 Data Protection Act 1998 |
| Citizens Advice Bureau [CAB] www.citizensadvice.org.uk | The Citizens Advice Bureau helps people resolve their legal, money and other problems by providing free information and advice from over 3,200 locations, and by influencing policymakers through: <ul style="list-style-type: none"> • setting standards for advice and equal opportunities • providing training services • co-ordinating social policy, media, publicity and parliamentary work, and maintaining an information and advice service. | Data Protection Act 1998 Human Rights Act 1998 |
| MENCAP www.mencap.org.uk | This is a leading disability charity. Their aim is to improve the lives and opportunities of children and adults with a learning disability and their families and carers. | Community Care Act 1990 Care Standards Act 2000 Modernising Social Services 1998 Human Rights Act 1998 Disability Discrimination Act 1995 (amended 2005) |

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| SCOPE www.scope.org.uk | A disability organisation whose focus is people with cerebral palsy, their families and carers. Its aim is that disabled people should achieve equality in society. It carries out research into issues affecting disabled people and provides information and fact sheets. | Community Care Act 1990 Care Standards Act 2000 Modernising Social Services 1998 Human Rights Act 1998 Disability Discrimination Act 1995 (amended 2005) |
| SENSE www.sense.org.uk | Sense offers training, advocacy and transcription services to people with sight and hearing impairments. It promotes choice and respect for individuals and offers people with a disability to fully develop their potential. | Community Care Act 1990 Care Standards Act 2000 Modernising Social Services 1998 Human Rights Act 1998 Disability Discrimination Act 1995 (amended 2005) |
| Royal National Institute for the Blind (RNIB) www.rnib.org.uk | A major charity offering information, support and advice to people with sight problems. It promotes equal rights for people with sight problems and funds research in preventing and treating eye disease. | Community Care Act 1990 Care Standards Act 2000 Modernising Social Services 1998 Human Rights Act 1998 Disability Discrimination Act 1995 (amended 2005) |
| Royal National Institute Deaf (RNID) www.rnid.org.uk | A major charity that provides advice, equipment and supported housing to people who are deaf or hard of hearing. | Community Care Act 1990 Care Standards Act 2000 Modernising Social Services 1998 Human Rights Act 1998 Disability Discrimination Act 1995 (amended 2005) |

This list is not exhaustive. There may be many local, independent organisations and individuals providing support for children and their families