

## **Resolve IT: Emergency scenarios – question cards**

Please use different coloured paper when printing out each set of cards to help learners distinguish between the sets when playing the game.

**What does A & E stand for?**

**Who takes the 999 call first of all?**

**Who can stand down an ambulance  
(stop it from attending an incident)?**

**What is a touch screen?**

**How many computer screens does  
the Call Taker have?**

**Who enters details in a database?**

**Name two things entered into the incident record**

**What does the Emergency Medical Dispatcher do?**

**What does the Clinical Supervisor in the control centre do?**

**Name two ways the dispatcher can talk to the ambulance crew?**

**How quickly is an ambulance  
normally dispatched?**

**What does GPS stand for?**

**How does the dispatcher know if the  
ambulance is on its way to the  
incident?**

**How are satellites involved in  
responding to an emergency?**

**What is a pager?**

**Where will you find a Mobile Data Terminal (MDT)?**

**How does the control centre know the location of each ambulance?**

**How can the ambulance crew be alerted if they are not in their ambulance?**

A large, empty rounded rectangular box with a thin black border, intended for a response or drawing.A large, empty rounded rectangular box with a thin black border, intended for a response or drawing.A large, empty rounded rectangular box with a thin black border, intended for a response or drawing.A large, empty rounded rectangular box with a thin black border, intended for a response or drawing.