

WORKING WITH JOBCENTRE PLUS (JCP)

- Our Priorities
- Our Structure
- Working Locally



Our Priorities

- ❑ Off Flow (off benefits)
- ❑ Employability.
- ❑ Job search and working with employers.
- ❑ Financial Inclusion.
- ❑ Digitalisation.

Our Structure

- Third Party Provision Manager.
- Local Partnership Manager and Account Manager.
- Local office Managers and Advisers.

Working Locally

- Discuss with JCP any ideas you have for provision.
- Meet with local Managers and Advisers – show them around.
- Agree simple referral systems.
- Give JCP plenty of time to recruit.

Working Locally

- Keep referrals “warm.”
- Provide simple and clear information for starters.
- A warm welcome.
- Feedback to JobCentre Plus (JCP) on starters and non-starters.

Working Locally

- Data sharing agreement.
- Feedback on completers.
- Sharing information about jobs and sign offs.
- Share client feedback, lessons learned and any changes.
- Make the provision an easy “sell” for Advisers.